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AUTUMN
EDITION!

SAFE HAVEN IN BLOOM

- 🍁 WELL DONE TO EVERYONE WHO PARTICIPATED IN SAFE HAVEN IN BLOOM THIS YEAR! I HAVE REALLY ENJOYED SEEING PICTURES OF YOUR PLANTS, VEGETABLES, AND FLOWERS.
- 🍁 WE WILL BE AWARDING PRIZES IN A CELEBRATION EVENT AT THE OFFICE ON TUESDAY THE 31ST OF OCTOBER 2023. LOOK OUT FOR POSTERS!



TEAM UPDATES

- 🍁 As our service grows then so will our team. You may have noticed a few new faces and names. We have recently welcomed Charlotte a new Project Manager, Sophie the new Administrator, Cian, and Harry new Support Coordinators.
- 🍁 There might be some changes to who is supporting you or visiting your house. We will always do our best to cause as little disruption as possible.
- 🍁 I would like to congratulate Sarah on her recent promotion to Deputy Service Manager!

ACHIEVEMENTS

- 🍁 NEW HOUSES: We have a new house that we have successfully move residents into, welcome everyone at WC! We also have another house, LR that people will be moving into this month.
- 🍁 NEW RESIDENTS: Since August we have managed to offer 17 new people a room!
- 🍁 DONATIONS: In the last 2 years we have successfully applied for grants and funds of over £28,000 for individuals. This has gone towards things such as laptops, mobile phones, deposits to move out, furniture, passports, driving licences, and courses.
- 🍁 MOVE ON'S: Over the last three months we have seen 6 people move on successfully into private rental, housing associations, and university, congratulations to those of you who have moved out! One of our residents has made an amazing achievement by gaining employment as PCSO and will be moving out very soon!



ACTIVITIES AND EVENTS SHEET

In a Resident Forum Meeting it was mentioned that there are lots of great free events in Brighton & Hove, but people don't often get to hear about them.

It was suggested that we put together something that lists all the local activities and then send it around the houses. I have included a separate sheet with this bulletin, so please have a look and let your Support Coordinator know if you would like to book on to anything.

It would be great if you could also share with us any great activities that you attend or know about!

We are always open to suggestions for activities so please do discuss with your Support Coordinator if you have any ideas.

EVENTS

🍊 RENTING READY:

This month's Renting Ready started on 4th October and will continue for three weeks. Good luck to those of you that have enrolled on the course! If you would like to attend the next course, please ask your Support Coordinator.

🍊 AUTUMN WORKSHOP:

Everyone is invited to this month's whole service workshop at the office. We will be announcing winners of Safe Haven in Bloom, we will also provide some food, activities, and something to take home for all! Tuesday the 31st of October at 12.30pm



CO-PRODUCTION

WE VALUE OUR RESIDENTS AND NEED TO PUT YOU AT THE HEART OF EVERYTHING WE DO. YOUR INPUT IS EXTREMELY IMPORTANT TO US, SO THAT WE CAN PROVIDE THE BEST POSSIBLE SERVICE. WE DO THIS BY INCLUDING YOU WHEREVER POSSIBLE ON DECISION MAKING, EVENT PLANNING, AND PROVIDING FEEDBACK ON SERVICE IMPROVEMENT:

🍊 RESIDENT FORUM MEETINGS:

We have now had 7 Resident Forum Meetings! These have been a great space to hear your ideas and to work together on improving our service. Thank you to everyone that takes their time out to attend, your support is invaluable. If you would like to attend a forum meeting, please look out for posters and texts, we usually hold the meetings every two months, but sometimes we add another one in if we feel we have lots to discuss. If you would like to read the minutes from previous meetings, then we can arrange to have some sent to you.

🍊 SERVICE QUALITY QUESTIONNAIRES:

If you have lived within Safe Haven Sussex accommodation for a while you will have been asked to complete a survey. I will be sending more surveys out this December. I will be asking for suggestions of what questions to include on the survey and how the survey should be sent and the layout, in the next Forum meeting.

🍊 FEEDBACK AND SUGGESTIONS:

If you have any feedback or suggestions, we are always open to receiving it. So please do tell your support coordinator or contact the office info@safehavensussex.org.uk 01273 757070.